

TO REPORT AN OIL SPILL CALL 1-800-258-5990

If You Receive a Call Reporting an Oil Spill:

Alternative 1 (Preferred):

- Thank the caller for their interest and concern, and
- Ask that they contact the Washington State Emergency Management Division (EMD) at **1-800-258-5990** directly with their information.
- Explain that this will improve the accuracy and completeness of the information.

If the caller has already reported the spill to EMD, no further action is necessary.

Alternative 2:

Ask the caller for their phone number and relay it to EMD, so that EMD can contact them directly. The goal is to have as few intermediaries between EMD and the reporting party as possible.

Alternative 3:

Try to obtain as much of the following information from the caller as possible and relay it to EMD yourself:

- When and where the incident occurred,
- The source of the spill,
- The type of oil product involved,
- The volume reportedly spilled as well as the potential spill volume,
- What actions have already been initiated to control and clean up the spill,
- The type of habitat(s) impacted or threatened,
- The environmental conditions at the spill site, and
- Any reports of observed injury to fish & wildlife.

The goal of these protocols is to get accurate and timely information about an oil spill to the response agencies.

Having the reporting party talk directly to someone from the Washington State Emergency Management Division (EMD) will improve the accuracy and completeness of the information. Communicating the information through an intermediary is less desirable.

The EMD is the state's clearinghouse for all incoming reports of spills, and their call-down system permits simultaneous notification of state, federal, and local government agencies to initiate response activities.

Calling the EMD directly will speed up the process by which all relevant parties are notified.